



ARE YOU STRUGGLING IN YOUR SRO?

We Can Help!

Central City SRO Collaborative

The CCSROC helps tenants stand up for their rights and improve living conditions

- | | |
|---|--|
| <input checked="" type="checkbox"/> Tenant Rights | <input checked="" type="checkbox"/> Eviction |
| <input checked="" type="checkbox"/> Roach/ Mice Infestation | <input checked="" type="checkbox"/> Code Enforcement |
| <input checked="" type="checkbox"/> Bedbugs | <input checked="" type="checkbox"/> Peer Counseling Services |
| <input checked="" type="checkbox"/> Building Repairs | <input checked="" type="checkbox"/> Referral Services |
| <input checked="" type="checkbox"/> Heat | <input checked="" type="checkbox"/> Conflict Resolve |
| <input checked="" type="checkbox"/> Hot Water | <input checked="" type="checkbox"/> Fire/ Disaster Workshops |
| <input checked="" type="checkbox"/> Elevators | <input checked="" type="checkbox"/> Emergency Phone Usage |

TAKE ACTION TO IMPROVE CONDITIONS IN YOUR SRO HOTEL/APARTMENT BUILDING!

Office Hours/Info & Peer Counseling Hours

Monday - Thursday

10:00am - 12:00pm / 2:00pm - 4:00pm

**11:45am and 3:45pm are the latest check-in times for peer counseling*

***CLOSED ON FRIDAY (except for evictions)**



472 Ellis Street

(415) 775-7110

Central City SRO Collaborative is a City-funded Contractor



Tenderloin Housing Clinic

***ATTN: We Moved!**
New Location: 472 Ellis Street

CENTRAL CITY

SRO COLLABORATIVE



The CCSROC helps tenants stand up for their rights and improve hotel conditions
DO YOU WANT TO MAKE YOUR HOTEL/SRO A BETTER PLACE TO LIVE?

- LEARN HOW TO BEST PREPARE FOR AN EMERGENCY
- GET REPAIRS IN YOUR BUILDING OR UNIT DONE
- LEARN ABOUT YOUR RIGHTS AS A TENANT
- FIGHT A WRONGFUL EVICTION
- UNITE WITH OTHER TENANTS TO MAKE A DIFFERENCE

Serving tenants of the Tenderloin and SOMA areas, the Central City SRO Collaborative is committed to working with residents to advocate for tenants' rights, improving health and safety conditions, and increasing tenant participation in the community. We are a network of tenant leaders, staff and community organizers who work together to enforce laws, empower tenants, and strengthen the neighborhood. We promote the protection of tenant rights, basic organizing skills, and educational workshops.

Drop-In & Peer Counseling Hours

Monday - Thursday : 10am - 12pm & 2pm - 4pm

**11:45am and 3:45pm are the latest check-in times for peer counseling*

***Closed on Friday (except for evictions)**

- ✓ Tenant Rights
- ✓ Habitability Issues
- ✓ Bedbugs, Roaches or Rodent Infestation
- ✓ Building Repairs
- ✓ Deferred Maintenance
- ✓ Buyouts
- ✓ Late Fees
- ✓ Harassment
- ✓ No Heat/ Hot Water
- ✓ Elevator Repairs
- ✓ Fire/Seismic Temporary Displacement
- ✓ Unlawful Rent Increases
- ✓ Rent Board Issues
- ✓ Hardship Applications
- ✓ Evictions
- ✓ Conflict Resolution
- ✓ Code Enforcement
- ✓ Referral Services
- ✓ Fire/ Disaster Workshops
- ✓ Emergency Phone Use

In partnership with



(Code Enforcement Outreach Program)



and the Central City SRO Collaborative is part of



Community Support & Advocacy Program

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www.ccsroc.net